



# The Reviva Difference

*Driving Towards a Frictionless Customer Experience*

## **On-Boarding & Sales:**

- Designated Account Manager
- Net 30 payment options available
- Virtual or In-Person Trainings
- Customized Marketing Material
- On demand technical sales support
- Original equipment part number cross reference data

## **Quoting:**

- Call: (877) 357-7634 or Email: [Insidesales@reviva.com](mailto:Insidesales@reviva.com)
- Engine serial number or vehicle identification number needed for quotes
- Quote and full product sell sheet provided within 60-minutes
  - Suggested resale price based on market analysis
  - Build time and ship from location noted
  - Freight included round trip

## **Ordering:**

- All Reviva needs is the quote number, part number, PO and ship to address
  - Drop ship & liftgate services available upon request
- Once the engine passes our dyno or sim test it will be painted and shipped
- Email notification of shipment will be sent with all tracking information
- Core return paperwork is included with the engine
  - Reviva schedules the carrier for all core returns
  - Core credits are posted within 24 hours of return
- All Engines Ship with:
  - Warranty registration & instructions
  - Installer instructions/Break-in procedure documents/Emissions Tag

## **Warranty:**

- Technical support available Monday thru Friday 7am – 5pm CST
- Coverage varies by Configuration:
  - Parts and Labor On-Highway Up To 2-Years Unlimited Mileage
  - Off-Highway 1-Year or 2,000-Hours
- Call: (877) 357-7634 or Email: [warranty@reviva.com](mailto:warranty@reviva.com)

*At Reviva your engine is built to the exact engine serial number. That is the REVIVA guarantee.*