



REVIVA QUICK REFERENCE GUIDE

Quoting Process:

All you need is the Engine Serial Number, VIN, and the city/state to which the engine will ship.

- Provide this information to Reviva's Inside Sales Team:
 - insidesales@reviva.com
 - 877.357.7634
- A quote is emailed within 60 minutes and includes all available configurations, a Product Bulletin, and an engine Core Evaluation Form.
- Round-trip freight is included in the engine price. There is no additional freight expense to return the engine core.

Ordering Process

- To place an order, contact Reviva's Inside Sales team with the Quote#, required configuration, and your PO with ship-to address.

IMPORTANT: Please remember to notify your shipping department, customer, or consignee if it is a repair facility that it is their responsibility to inspect their shipment by pulling back the plastic and identifying any damage before signing the delivery receipt. Reviva will NOT be held responsible for damage caused in transit that has been signed "free and clear." If damage has been identified before signing, you may refuse the freight or make a note of the damage on the delivery document and contact Reviva immediately. You must provide the proving documents and photos of the damage to Reviva. If you have questions or concerns, call 877-357-7634.

Hassel Free Core Return

- A package including a Warranty Registration, Core Evaluation, and Core Pick Up Request Form accompanies each engine.
- Cores should be returned to Reviva within 90 days.
- All core pick-up requests are scheduled within 48 hours (M-F) of receipt by Reviva; send a core return request to core@reviva.com.
- Core Credits are processed within 48 hours of receiving the core at Reviva.

Warranty Coverage

On Highway Applications:

- Drop-In, 2-years unlimited mileage parts and labor (2nd-year long block only)
- Long Block and Long Block Supremes, 1-year unlimited mileage parts and labor
- Short Block, 1-year or 12,000 miles (whichever occurs first)
- Basic Long Block, 1-year unlimited mileage
- Off-Highway Applications:
 - All engines, 1-year or 2000 hours parts and labor
- Gas Engine Warranty:
 - All engines, 2-year unlimited mileage
- Cylinder Heads:
 - 1-year parts, 6-months labor

Reviva Warranty Contact:

888.942.8744 // warranty@reviva.com // www.REVIVA.com